



ilc... Retail Guide

Hints and tips for a healthy retail environment: references

Page 4

UK Government, (2021). 'UK Disability Survey research report', *UK Government*. June. Available at: [UK Disability Survey research report, June 2021 - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/research-data-and-analysis/uk-disability-survey-research-report-june-2021)

ILC, (2022). 'Retail Therapy – Dementia and Spending'. *International Longevity Centre*. p.44. Available at: [ILC-Retail-Therapy-Helping-people-with-dementia-enjoy-spending.pdf \(ilcuk.org.uk\)](https://www.ilcuk.org.uk/wp-content/uploads/2022/03/ILC-Retail-Therapy-Helping-people-with-dementia-enjoy-spending.pdf)

Page 5

RAC, (2020). 'Dependency on the car is increasing'. *RAC*. 21 Feb. Available at: [Dependency on the car is increasing | RAC Drive](https://www.rac.co.uk/news/dependency-on-the-car-is-increasing)

Transport Scotland, (2021). 'Public transport journeys dropping prior to pandemic'. *Transport Scotland*. 24 February. Available at: [Public transport journeys dropping prior to pandemic | Transport Scotland](https://www.transport.scot.nhs.uk/news/public-transport-journeys-dropping-prior-to-pandemic)

Office of Rail and Road, (2019-20). 'Annual Rail Consumer Report: Findings by Train Company 2019-2020'. *Office of Rail and Road*. Available at: [Annual rail consumer report 2020 - Findings by train company \(orr.gov.uk\)](https://www.orrap.gov.uk/annual-rail-consumer-report-2020-findings-by-train-company)

Page 6

Toilets: Rickett, O., (2020) 'Opinion Public Sector Cuts'. *The Guardian*. 27 June. Available at: [Britain's desperate lack of public toilets says so much about our country | Oscar Rickett | The Guardian](https://www.theguardian.com/commentisfree/2020/jun/27/britain-desperate-lack-public-toilets)

PHS Group, (2023). 'Over half of UK men experience urinary incontinence'. *PHS Group*. 15 February. Available at: [Over Half Of UK Men Experience Urinary Male Incontinence \(phs.co.uk\)](https://www.phs.co.uk/news/over-half-of-uk-men-experience-urinary-incontinence)

King, E., (2018). 'The shocking state of pavements'. *AA*. 9 August. Available at: [The shocking state of pavements | AA \(theaa.com\)](https://www.theaa.com/news/the-shocking-state-of-pavements)

RNIB, (2015). 'Who put that there! The barriers to blind and partially sighted people getting out and about'. *RNIB*. February. Available at: [Who put that there! The barriers to blind and partially sighted people getting out and about \(rnib.org.uk\)](https://www.rnib.org.uk/news/who-put-that-there-the-barriers-to-blind-and-partially-sighted-people-getting-out-and-about)

Page 8

Age UK, (2019). 'Later life in the United Kingdom'. *Age UK*. Point 1.6. May. Available at: [Microsoft Word - FINAL MAY LLFS.docx \(ageuk.org.uk\)](https://www.ageuk.org.uk/media/1000000/2019-05-16-llfms-final-may-llfms.docx)

Kensington and Chelsea Age UK. 'Group Shopping trips'. Available at: [Age UK Kensington & Chelsea | Group shopping trips](https://www.ageuk.org.uk/locations/kensington-chelsea/group-shopping-trips)

Page 9

PWC, (2022). 'Industry in focus: Store openings and closures in 2022'. *PWC*. December. Available at: [Store openings and closures - 2022 - PwC UK](https://www.pwc.co.uk/industry-in-focus/store-openings-and-closures-2022)

ACS, (2022). 'The local shop report'. *Association of Convenience Stores*. p.3. Available at: [Research | ACS](https://www.acs.co.uk/research)